



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open - SO-20-2028 has been unsubmitted**

2 messages

**SAGE Open** <onbehalfof@manuscriptcentral.com>

Tue, Jul 21, 2020 at 7:11 PM

Reply-To: sageopen@sagepub.com

To: daniel.machung@gmail.com

21/07/2020

Dear Dr. Ginting:

Your manuscript, SO-20-2028, entitled "Portraying the Performance of Indonesian's MOOC Facilitators" has been unsubmitted from SAGE Open. This means we are returning your article to you so you can make the following corrections. We still have your submission information saved, but we require these changes before we are able to continue evaluating your manuscript.

It has been returned because there was author identifying information in the main document. If you would like to include this information in your resubmission please upload it as a separate file to facilitate a blinded peer review.

To re-submit your manuscript, please login to <https://mc.manuscriptcentral.com/sageopen> and click on the Author Center link. Click the 'Unsubmitted Manuscripts' link in the 'My Manuscripts' list. Find the returned manuscript and click 'Continue Submission'. You may make the necessary changes and submit the manuscript again. Please contact the Editorial Office if you have further questions.

Sincerely,  
SAGE Open Editorial Office

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 **Main document.doc**  
198K**Daniel Ginting** <daniel.machung@gmail.com>

Wed, Jul 22, 2020 at 3:13 PM

To: sageopen@sagepub.com

Dear Editor

I have already uploaded the main document of the article on Sage Open Journal website ( <https://mc.manuscriptcentral.com/sageopen> ). In addition, I also attach that document in this email. Thank you very much for your help and attention.

Regards

Daniel Ginting  
[Quoted text hidden]

---

 **Main document.doc**  
153K



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open SO-20-2028: Article status update**

2 messages

**SAGE Open** <onbehalf@manuscriptcentral.com>

Wed, Sep 23, 2020 at 6:29 PM

Reply-To: Ankit.Kapoor@sagepub.in

To: daniel.machung@gmail.com

23-Sep-2020

SO-20-2028 - Portraying the Performance of Indonesian's MOOC Facilitators

Dear Dr. Ginting:

My name is Ankit Kapoor and I am one of the members of the SAGE Open Editorial Team as well as the main contact for this SAGE Open submission.

Thank you for your query.

We have received the required number of reviews and the article editor is going to make a decision in a few days' time. After a decision is made, it will go for the managing editor's final approval. Once the approval is given, the decision letter will be relayed to you.

Thank you for your patience and understanding, and I look forward to your receiving the decision soon.

Sincerely,  
Mr. Ankit Kapoor  
SAGE Open

**[ EXTERNAL ]**

Dear Editorial Office SAGE Open:

I am writing to ask you about the progress of my article. I am sorry for asking you about this. I thank you very much for your kind attention and help. I look forward to hearing from you soon.

Sincerely,

Daniel Ginting

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**Daniel Ginting** <daniel.machung@gmail.com>

Mon, Jun 7, 2021 at 3:16 PM

To: Ankit Kapoor &lt;Ankit.Kapoor@sagepub.in&gt;

Mr. Ankit Kapoor  
SAGE Open

I hope this message finds you well. I am the author of the article entitled SO-20-2028 - Portraying the Performance of Indonesian's MOOC Facilitators. On this occasion, allow me to ask you about the progress of my article.

I thank you very much for your kind attention and help. I look forward to hearing from you soon.

Regards

Daniel Ginting

[Quoted text hidden]



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open - Decision on Manuscript ID SO-20-2028**

10 messages

**SAGE Open** <onbehalf@manuscriptcentral.com>

Wed, Oct 21, 2020 at 8:27 PM

Reply-To: sageopen@sagepub.com

To: daniel.machung@gmail.com

21-Oct-2020

Dear Dr. Ginting:

Manuscript ID SO-20-2028 entitled "Portraying the Performance of Indonesian's MOOC Facilitators" which you submitted to SAGE Open, has been reviewed.

The reviewer(s) suggest some revisions to your manuscript before it can be considered for publication. Therefore, we invite you to respond to the reviewer(s)' comments and revise your manuscript. The comments of the reviewer(s) are included at the bottom of this letter.

To revise your manuscript, log into <https://mc.manuscriptcentral.com/sageopen> and enter your Author Center, where you will find your manuscript title listed under "Manuscripts with Decisions." Under "Actions," click on "Create a Revision." Your manuscript number has been appended to denote a revision.

You may also click the below link to start the revision process (or continue the process if you have already started your revision) for your manuscript. If you use the below link you will not be required to login to ScholarOne Manuscripts.

\*\*\* PLEASE NOTE: This is a two-step process. After clicking on the link, you will be directed to a webpage to confirm. \*\*\*

[https://mc.manuscriptcentral.com/sageopen?URL\\_MASK=0de5853bc72447d683185bd9d2e99c28](https://mc.manuscriptcentral.com/sageopen?URL_MASK=0de5853bc72447d683185bd9d2e99c28)

You will be unable to make your revisions on the originally submitted version of the manuscript. Instead, revise your manuscript using a word processing program and save it on your computer. If you choose to highlight or track changes in your document please upload both a clean version and a version that highlights the changes.

Once the revised manuscript is prepared, you can upload it and submit it through your Author Center.

When submitting your revised manuscript, you will be able to respond to the comments made by the reviewer(s) in the space provided. You can use this space to document any changes you make to the original manuscript. In order to expedite the processing of the revised manuscript, please be as specific as possible in your response to the reviewer(s).

**IMPORTANT:** Your original files are available to you when you upload your revised manuscript. Please delete any redundant files before completing the submission.

Because we are trying to facilitate timely publication of manuscripts submitted to SAGE Open, your revised manuscript should be uploaded as soon as possible. Please try to submit the requested revisions within 90 days of receiving this decision. If that is not possible please contact the editorial office and we can work out an alternate deadline for you.

Once again, thank you for submitting your manuscript to SAGE Open and we look forward to receiving your revision.

Sincerely,  
SAGE Open Editorial Office

Article Editor's Comments to Author:

It is clear that you have done a lot of work. However, the reviewer(s) would like to see some revisions made to your manuscript before publication. Therefore, I invite you to respond to the reviewer(s)' comments and revise your manuscript.

Reviewer(s)' Comments to Author:

Reviewer: 1

Comments to the Author

I am not comfortable with the discussion of the data on page 10 ("shape of a hill") since there are much more professional ways of describing the outcome. Also, I am not clear that the differences in module content were adequately incorporated into the review of discussion responses since some content does not lead to rigorous discussion.

Reviewer: 2

Comments to the Author

This research has good potential but needs language revision. It needs to be rewritten in some paragraphs (e.g page 7 - 4.1) in a scientific language. The Discussion is good and detailed need to be focused and reorganized. The variables of this research are not stated clearly.

Review Language ( syntax, grammar, spelling)

Page (3) line 44 refer to the name of the author.

Page (4) referring to the learning community it is better to relate this idea with Connectivism Theory.

Add more References to international work

Page (5) need to be written clearly.

Page (7) rewrite in a scientific style

Good luck

Reviewer: 3

Comments to the Author

Abstract

- Should not use abbreviation.

Introduction

- Should use full name in first appear of MOOC.

- Should be cited, not simply say something without any evidence "MOOCs have become strategic educational medium, as they are broadly affordable to all social levels of people interested in learning. A MOOC is a Massive Online Open Course. MOOCs were originally intended to be massive, that is, cater for very large numbers of students. It was online, that is, provided over the internet."

- In my point of view, research problem and aim should be appeared on the end of introduction.

LR

- Contradiction: starts with "Facilitators in cMOOCs do not need to be concerned about responding to the needs of individual students." Then ends with "Thus, the cMOOC needs constant interactions between ... between students and facilitators."???

- "Online learning usually uses an online learning platform, also known as Learning Management Systems (LMS). These are specifically designed to provide a range of interactions between instructors and students, and to support assessment and student records." Missing citation.

- "To maintain high levels of engagement, some interactions occur outside the online learning platform, as mentioned in some research" please provide these some research.

- Online or on-line? Please use standards.

- "apps" you should show to the reader this abbreviation refers to what.

Method

- "Autonomous Learning (Module One), Digital Literacy (Module Two), Mobile Devices (Module Three), Video Use for Autonomous Learning (Module Four), and Making Videos for Teaching (Module Five). Module tasks included discussions (20%), movies (17%), projects (14%), peer reviews (8%), and multiple choice questions (6%)." these modules and percentage based on what?

- "The percentage of IMOOC completion in 2018 was higher than other MOOCs" what is the other MOOCs?

Findings

- I could not find how you collected the facilitators opinion (supposed to be mentioned in the method part) and why you divided the findings in three categories.

Discussion

- "The findings of this study tend to confirm previous research." Please list the previous research.

- "Several factors might explain the unequal quality of facilitators" please list these factors.

- In my point of view, discussion part should discuss the results. However, I think all thing is there in discussion part, but they are messy. These two parts (findings and discussion) need to be restructure.

References

- Almost half of the references are journals. I think journals can provide up-to-dated information so you should use more. Moreover, there is absence of reputable and well-known journals in e-learning field which concern as BIG limitation in your study.

In general, I cannot understand why you ran your study (research problem is not clear).

Reviewer: 4

Comments to the Author

I reviewed and found following ones:

1- In the Introduction section there is no theoretical background about MOOC's influence on human learning. On the other hand, there are many research which note opposite results. I suggested the author(s) to read Susan Greenfield, prominent cognitive neurologist.

2- I did not manage to understand how the research was designed, Qualitative research tradition or quantitative research tradition?. Moreover, how the data were collected although contents of the MOOC was explained in a clear way. Ethical consideration was not addressed that is a big shame I think. There is no information about how the participants were recruited into research sample and demographic information (such as age, sex). In addition to that, how the data were analyzed was not mentioned in the text.

3- Findings of the research were reported by mentioning previously conducted research. I think it could have discussed through a social science theory.

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**Daniel Ginting** <daniel.machung@gmail.com>

Thu, Oct 22, 2020 at 1:12 AM

To: Niki Raga Tantri <nikitantri@gmail.com>, puji sri Rahayu <p.rahayu@gmail.com>

Mbak Niki dan mbak Puji

Ini adalah balasan dari reviewer. Silakan dibaca dan diperhatikan.

Thanks

Pak Daniel Ginting

[Quoted text hidden]

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**Niki Tantri** <nikitantri@gmail.com>

Thu, Oct 22, 2020 at 7:02 AM

To: Daniel Ginting <Daniel.machung@gmail.com>

Terima kasih, Pak Daniel.

[Quoted text hidden]

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**Daniel Ginting** <daniel.machung@gmail.com>

Tue, Nov 24, 2020 at 12:38 AM

To: Ross Woods <ross.woods1954@gmail.com>

Pak Ross,

Saya forward email dari editor in chief Jurnal Sage Open kepada Bapak. Isi email adalah hasil review dari beberapa reviewer. Saya dan beberapa co-author telah memperbaikinya.

Selanjutnya, saya mohon bantuan Pak Ross untuk menyempurnakannya ya Pak.

Terima kasih

Daniel Ginting

----- Forwarded message -----

From: **SAGE Open** <onbehalf@manuscriptcentral.com>

Date: Wed, Oct 21, 2020 at 8:27 PM

Subject: SAGE Open - Decision on Manuscript ID SO-20-2028

To: <daniel.machung@gmail.com>

[Quoted text hidden]

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 **! REVISION 24 November 2020.docx**  
90K

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**Ross Woods** <ross.woods1954@gmail.com>  
To: Daniel Ginting <daniel.machung@gmail.com>

Tue, Nov 24, 2020 at 9:35 AM

ok.  
Ross  
[Quoted text hidden]

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**Daniel Ginting** <daniel.machung@gmail.com>  
To: sageopen@sagepub.com  
Bcc: Niki Raga Tantri <nikitantri@gmail.com>, puji sri Rahayu <p.rahayu@gmail.com>

Sun, Dec 13, 2020 at 11:17 PM

Dear Editor of Sage Open Journal


I write to inform you that I have revised my article. I have also attached my comments to the reviewers in this email. I thank you very much for your help and attention.

Regards

Daniel Ginting  
[Quoted text hidden]

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**2 attachments**

 **Comments to the reviewers.docx**  
27K

 **Revised The reality of Indonesia MOOC instructors.docx**  
94K

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**Daniel Ginting** <daniel.machung@gmail.com>  
To: raidaasfihana@uin-antasari.ac.id

Mon, Dec 14, 2020 at 9:39 AM

Ibu Raida


Saya forward ya email email kami dengan Sage Open. Semoga bermanfaat.

Salam

Daniel Ginting  
[Quoted text hidden]

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**2 attachments**

 **Comments to the reviewers.docx**  
27K

 **Revised The reality of Indonesia MOOC instructors.docx**  
94K

**Ankit Kapoor** <Ankit.Kapoor@sagepub.in>  
To: "daniel.machung@gmail.com" <daniel.machung@gmail.com>

Thu, Dec 17, 2020 at 6:48 PM

17-Dec-2020

Dear Dr. Ginting:

My name is Ankit Kapoor and I am one of the members of the SAGE Open Editorial Team as well as the main contact for this SAGE Open submission.

Thank you for your email.

Please proceed to submit your revised paper through your "author center" by clicking on the "create a revision" option. The author guide is attached here for your reference.

Please let me know if you need any assistance with re-submission.

Sincerely,

Ankit Kapoor

SAGE Open

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**From:** Daniel Ginting <daniel.machung@gmail.com>  
**Sent:** 13 December 2020 21:48  
**To:** SageOpen <SageOpen@sagepub.com>  
**Subject:** Re: SAGE Open - Decision on Manuscript ID SO-20-2028

[ EXTERNAL ]

[Quoted text hidden]

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### 3 attachments



**Comments to the reviewers.docx**  
27K



**Revised The reality of Indonesia MOOC instructors.docx**  
94K



**ScholarOne-Manuscripts-Author-Guide.pdf**  
3581K

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**Daniel Ginting** <daniel.machung@gmail.com> Thu, Dec 17, 2020 at 8:41 PM  
To: puji sri Rahayu <p.rahayu@gmail.com>, Niki Raga Tantri <nikitantri@gmail.com>, raidaasfihana@uin-antasari.ac.id



I forward this email to you guys

[Quoted text hidden]

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**3 attachments**



**Comments to the reviewers.docx**

27K



**Revised The reality of Indonesia MOOC instructors.docx**

94K



**ScholarOne-Manuscripts-Author-Guide.pdf**

3581K

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**Niki Tantri** <nikitantri@gmail.com>  
To: Daniel Ginting <Daniel.machung@gmail.com>

Fri, Dec 18, 2020 at 5:37 AM

Terima kasih Pak Daniel 🙏

[Quoted text hidden]



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open - Decision on Manuscript ID SO-20-2028.R3**

3 messages

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**SAGE Open** <onbehalf@manuscriptcentral.com>  
Reply-To: sageopen@sagepub.com  
To: daniel.machung@gmail.com

Wed, Dec 1, 2021 at 12:54 AM

30-Nov-2021

Dear Dr. Ginting:


It is a pleasure to accept your manuscript entitled "PORTRAYING THE PERFORMANCE OF INDONESIAN'S MASSIVE OPEN ONLINE COURSE FACILITATORS" in its current form for publication in SAGE Open.

Thank you for your fine contribution. On behalf of the Editors of SAGE Open, we look forward to your continued contributions to the Journal.

Sincerely,  
SAGE Open Editorial Office

Code Ocean Trial: SAGE Open is running a trial with Code Ocean (<https://codeocean.com/>). Authors can upload the code associated to their published article so that readers can view and execute it. The platform, which is based on Docker, hosts the code and data in the necessary computational environment and allows users to re-run the analysis in the cloud and reproduce the results, bypassing the need to install the software. A link to the code, data and computational environment will be included in the journal article enabling readers to seamlessly access and reproduce the code or rerun it against their own inputs. Please visit <https://uk.sagepub.com/en-gb/eur/research-data-sharing-policies#Code%20Ocean%20Trial> for more information and instructions for how to utilize this service for your article. If you wish to use this service, please upload your code as soon as possible after receiving this letter, to ensure the code can be linked to your article during the production process.

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 \* **Post-Acceptance-Author-Checklist.pdf**  
145K

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**Daniel Ginting** <daniel.machung@gmail.com>  
To: sageopen@sagepub.com

Sun, Dec 5, 2021 at 10:06 PM

Dear SAGE Open Editorial Office

I thank you so much for this happy news. I confirm to accept the next stage of publication. I have requested some changes in the paper to [sageopen@sagepub.com](mailto:sageopen@sagepub.com).

Again, thank you very much.

Regards

Daniel Ginting

[Quoted text hidden]

---

**Daniel Ginting** <daniel.machung@gmail.com>  
To: Christa Walker <sageopen@sagepub.com>

Mon, Mar 21, 2022 at 11:23 AM

Dear Christa Walker

I have written a previous email to you, asking about the progress of my manuscript (SO-20-2028.R2). However, I still get no reply from you. I understand that you must be busy with a large volume of work. I am sorry for this inquiry.

I really appreciate your help if you give me the clarity of the next procedure. I thank you very much for your cooperation and attention.

Regards

Daniel Ginting

On Wed, Dec 1, 2021 at 12:54 AM SAGE Open <[onbehalfof@manuscriptcentral.com](mailto:onbehalfof@manuscriptcentral.com)> wrote:

[Quoted text hidden]



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**Automatic reply: Re: SAGE Open - Decision on Manuscript ID SO-20-2028.R3**

2 messages

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**SAGE Open** <sageopen@sagepub.com>  
Reply-To: SAGE Open <sageopen@sagepub.com>  
To: daniel.machung@gmail.com

Sun, Dec 5, 2021 at 10:07 PM

Hello,

Thank you for contacting SAGE Open. We receive a high volume of emails, so in order to respond to inquiries in a timely manner, please check our Author Guidelines or our knowledge base. If your question is not answered from these sources, we will respond to you via email as soon as possible. We appreciate your patience.

Sincerely,

SAGE Open Editorial Office

---

**SAGE Open** <sageopen@sagepub.com>  
Reply-To: SAGE Open <sageopen@sagepub.com>  
To: daniel.machung@gmail.com

Mon, Mar 21, 2022 at 12:04 PM

Hello,

Thank you for contacting SAGE Open. We receive a high volume of emails, so in order to respond to inquiries in a timely manner, please check our Author Guidelines or our knowledge base. If your question is not answered from these sources, we will respond to you via email as soon as possible. We appreciate your patience.

Sincerely,

SAGE Open Editorial Office



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

---

**SAGE Open - Decision on Manuscript ID SO-20-2028.R3**

3 messages

**SAGE Open** <onbehalf@manuscriptcentral.com>

Wed, Dec 1, 2021 at 12:54 AM

Reply-To: sageopen@sagepub.com

To: daniel.machung@gmail.com

30-Nov-2021

Dear Dr. Ginting:


It is a pleasure to accept your manuscript entitled "PORTRAYING THE PERFORMANCE OF INDONESIAN'S MASSIVE OPEN ONLINE COURSE FACILITATORS" in its current form for publication in SAGE Open.

Thank you for your fine contribution. On behalf of the Editors of SAGE Open, we look forward to your continued contributions to the Journal.

Sincerely,  
SAGE Open Editorial Office

Code Ocean Trial: SAGE Open is running a trial with Code Ocean (<https://codeocean.com/>). Authors can upload the code associated to their published article so that readers can view and execute it. The platform, which is based on Docker, hosts the code and data in the necessary computational environment and allows users to re-run the analysis in the cloud and reproduce the results, bypassing the need to install the software. A link to the code, data and computational environment will be included in the journal article enabling readers to seamlessly access and reproduce the code or rerun it against their own inputs. Please visit <https://uk.sagepub.com/en-gb/eur/research-data-sharing-policies#Code%20Ocean%20Trial> for more information and instructions for how to utilize this service for your article. If you wish to use this service, please upload your code as soon as possible after receiving this letter, to ensure the code can be linked to your article during the production process.

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 \* **Post-Acceptance-Author-Checklist.pdf**  
145K

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**Daniel Ginting** <daniel.machung@gmail.com>

Sun, Dec 5, 2021 at 10:06 PM

To: sageopen@sagepub.com

Dear SAGE Open Editorial Office

I thank you so much for this happy news. I confirm to accept the next stage of publication. I have requested some changes in the paper to [sageopen@sagepub.com](mailto:sageopen@sagepub.com).

Again, thank you very much.

Regards

Daniel Ginting

[Quoted text hidden]

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**Daniel Ginting** <daniel.machung@gmail.com>

Mon, Mar 21, 2022 at 11:23 AM

To: Christa Walker &lt;sageopen@sagepub.com&gt;

Dear Christa Walker

I have written a previous email to you, asking about the progress of my manuscript (SO-20-2028.R2). However, I still get no reply from you. I understand that you must be busy with a large volume of work. I am sorry for this inquiry.

I really appreciate your help if you give me the clarity of the next procedure. I thank you very much for your cooperation and attention.

Regards

Daniel Ginting

On Wed, Dec 1, 2021 at 12:54 AM SAGE Open <[onbehalf@manuscriptcentral.com](mailto:onbehalf@manuscriptcentral.com)> wrote:

[Quoted text hidden]



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open SO-20-2028.R1: Article status update**

4 messages

**SAGE Open** <onbehalf@manuscriptcentral.com>

Fri, Feb 26, 2021 at 12:52 AM

Reply-To: Ankit.Kapoor@sagepub.in

To: daniel.machung@gmail.com

25-Feb-2021

SO-20-2028.R1 - Portraying the Performance of Indonesian's MOOC Facilitators

Dear Dr. Ginting:

Thank you for your query.

I am pleased to share the latest status update with you. A decision has been made for your paper by the article editor and is currently waiting for the managing editor's verification and final approval. Once the approval is given, the decision letter will be relayed to you. At present, the managing editor is dealing with a large volume of work and hence it may take a few days' time for the final approval to be given and the decision letter to be relayed to you.

Thank you for your patience and understanding, and I look forward to your receiving the decision letter soon.

Sincerely,  
Mr. Ankit Kapoor  
SAGE Open

---

Dear Mr. Ankit Kapoor,

Will you tell me about the progress of my article? I am sorry for asking. Thank you very much for kind attention and help.

Regards

Daniel Ginting

On Sun, Jan 10, 2021 at 4:59 PM Ankit Kapoor <Ankit.Kapoor@sagepub.in> wrote:  
10-Jan-2021

SO-20-2028.R1 - Portraying the Performance of Indonesian's MOOC Facilitators

Dear Dr. Ginting:

Thank you for sharing the requested revised paper files. I confirm having received the files and am looking forward to the Article Editor's decision.

Thank you once again!

Sincerely,  
Mr. Ankit Kapoor  
SAGE Open

**From:** Daniel Ginting <daniel.machung@gmail.com>**Sent:** 09 January 2021 20:20**To:** Ankit Kapoor <Ankit.Kapoor@sagepub.in>**Cc:** Niki Raga Tantri <nikitantri@gmail.com>; puji sri Rahayu <p.rahayu@gmail.com>; raidaasfihana@uin-antasari.ac.id;

[ross.woods.1954@gmail.com](mailto:ross.woods.1954@gmail.com)

**Subject:** Re: SAGE Open SO-20-2028.R1: Urgent request for updated response letter and main document

[ EXTERNAL ]

Dear Mr. Ankit Kapoor

Thank you for your email. I sent you two files as requested (main document and response to the reviewers' comments). Thank you very much for your help and kindness.

Regards

Daniel Ginting

On Fri, Jan 8, 2021 at 10:07 PM SAGE Open <[onbehalfof@manuscriptcentral.com](mailto:onbehalfof@manuscriptcentral.com)> wrote:  
08-Jan-2021

SO-20-2028.R1 - Portraying the Performance of Indonesian's MOOC Facilitators

Dear Dr. Ginting:

My name is Ankit Kapoor and I am one of the members of the SAGE Open Editorial Team as well as the main contact for this SAGE Open submission.

I hope you are safe and doing well.

I am writing with regard to your revised paper, which was submitted on 17 December 2020. The Article Editor has analyzed your revised paper files, but in order to be able to recommend decision, has requested two files as follows:

- 1) An updated author response letter, which shows your responses to each of the previous reviewer comments. The present response letter has colored responses, which the Editor has found to be confusing. Therefore, please share an updated response letter which has previous review comments and your responses in black color.
- 2) Main document with highlighted or tracked changes (for analyzing the corresponding changes made by you).

At your earliest convenience please share these files so that we can process your paper in a timely manner.

Thank you and I look forward to your sharing these files at the earliest.

Sincerely,  
Mr. Ankit Kapoor  
SAGE Open

---

**Daniel Ginting** <[daniel.machung@gmail.com](mailto:daniel.machung@gmail.com)>  
To: Ankit.Kapoor@sagepub.in

Fri, Apr 2, 2021 at 9:43 PM

Dear Mr. Ankit Kapoor

I hope this message finds you well. Sorry for asking you again about my article. Is there any information about it? Thank you for your kind attention and help.

I look forward to hearing from you soon.

Best Regards

Daniel Ginting

[Quoted text hidden]

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**Daniel Ginting** <[daniel.machung@gmail.com](mailto:daniel.machung@gmail.com)>  
To: Ankit Kapoor <[Ankit.Kapoor@sagepub.in](mailto:Ankit.Kapoor@sagepub.in)>

Sun, Oct 24, 2021 at 6:04 PM



Dear Mr. Ankit Kapoor,

I am sorry for asking you a question. Would you tell me about the progress of my article? I have done the revisions as suggested. I did that a long time ago. I appreciate your kind attention and help.

Best Regards

Daniel Ginting

[Quoted text hidden]

---

**Daniel Ginting** <daniel.machung@gmail.com>

Mon, Nov 29, 2021 at 3:40 PM

To: Ankit Kapoor <Ankit.Kapoor@sagepub.in>

Dear Mr. Ankit Kapoor

I have submitted my revised manuscript entitled "Portraying the Performance of Indonesian's MOOC Facilitators" (ID SO-20-2028.R1) to SAGE OPEN journal. I was wondering if there is a final decision for my article.

I appreciate your kind attention and help.

Sincerely,

Daniel Ginting

On Fri, Feb 26, 2021 at 12:52 AM SAGE Open <onbehalf@manuscriptcentral.com> wrote:

[Quoted text hidden]



Daniel Ginting &lt;daniel.machung@gmail.com&gt;

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**SAGE Open Next steps for your article (SO-20-2028.R3)**

1 message

**SAGE Open** <onbehalf@manuscriptcentral.com>

Wed, Jul 13, 2022 at 11:56 PM

Reply-To: openaccess@sagepub.com

To: daniel.machung@gmail.com

Cc: daniel.machung@gmail.com, ross.woods.1954@gmail.com, nikitantri@gmail.com, p.rahayu@gmail.com, raidaasfihana@uin-antasari.ac.id

13-Jul-2022

Dear Dr. Daniel Ginting,

SO-20-2028.R3 - PORTRAYING THE PERFORMANCE OF INDONESIAN'S MASSIVE OPEN ONLINE COURSE FACILITATORS

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